

Documentelligence

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Documentelligence
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Official Office Technology
Company of the Buffalo Sabres

2024 - VOLUME 1

**INTRODUCING
DOCUMENT
DESTRUCTION
SERVICES**

Get tomorrow's



ARE YOU GREEN?

Scan the QR code to sign up for our Clean Planet Program, or visit CopierFaxBT.com/Green!

Please note that the Green Planet program has been revamped, and recurring customers may have to create a new login.

NEWSLETTER HIGHLIGHTS

Document Destruction Services

SDG Conference in Buffalo

ENX Elite Dealer Award

Customer Service Champion

We're Hiring!

NEW SHREDDING SERVICE ADDED TO SERVICE SOLUTIONS

CFBT is proud to introduce a new service to its ever-growing office document management and technology services. Document Destruction Services is now offered for all business sizes that have sensitive information stored in various formats. Many Federal and State laws require organizations to securely destroy confidential or personally identifiable information.

Businesses can choose between a one-time or recurring service, with pre-scheduled programs that minimize the risk of valuable information being lost, stolen, or misplaced.

For your convenience, CFBT provides a variety of options for lockable, shredding collection containers. Upon each collection, you will receive a "Certificate of Destruction" receipt to ensure your documents have been handled with the utmost care and security.

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COMPLIANCE AND SECURITY

Your personal and business documents are your business. When it comes time to destroy confidential information, you need to turn to someone you can trust

- NYS Licensed Document Destruction Contractor
- GPS-equipped vehicles, cross-cut technology, and destruction at secure facilities, maximizing all security protocols.
- Trained, professional, and extensively vetted representatives.
- Proof of Service (also referred to as Certificate of Destruction) is provided upon service completion for your records.
- Paper is repurposed and recycled, supporting sustainability without compromising data security.



Select your tote size, style, and schedule for pickup and disposal. If your business doesn't routinely create a large volume of paper documents, a one-time shredding may be your best option!

HOW IT WORKS:

After determining the appropriate needs with your CFBT representative, schedule the installation of locked shredding bins for your office and your pickup schedule.

SET YOUR SCHEDULE



After determining the appropriate needs with your CFBT representative, schedule the installation of locked shredding bins for your office and your pickup schedule.

FILL YOUR BIN



Place sensitive documents into your chosen console, including – client files and contact lists, financial reports, private correspondence, employee records, and documents with personal identifying information.

RECURRING PICKUP



One of our licensed and certified team members will arrive at your selected interval timeframe and scan containers to confirm that documents have been collected for destruction.

SECURE DESTRUCTION AND DOCUMENTATION



Following certified processes, documents are transported in GPS-equipped vehicles to our secure shredding facility and shredded. After every material pickup, a Proof of Service Certificate is provided to acknowledge that your documents have been collected for secure destruction.

ENVIRONMENTAL GOALS



Shredded paper is provided to paper mills for recycling and repurposing, supporting sustainability goals without compromising data security.

CFBT HOSTS SELECT DEALER GROUP CONFERENCE

The first conference hosted in Western New York



Last Quarter, for the first time in Select Dealer Group (SDG) history, David and Heather Scibetta hosted their quarterly conference in Western New York. David was named President of SDG in April 2023.

The Select Dealer Group was founded in 2003 and comprises office technology dealer members who share best practices daily. With the ever-changing dynamics in the office technology industry, SDG membership provides huge advantages for both the dealerships and the customers of the dealers by always keeping them up to date with the latest technology offerings and best practices.

Previous conference locations have included Phoenix, Arizona; Dallas, Texas; and San Diego, California.

It was a busy schedule filled with a combination of work and play. mixed in with seminars and meetings, SDG guests traveled to Niagara Falls, Ellicottville, and everyone enjoyed a suite night at a Buffalo Sabres Game.

One of the conference highlights was having former Buffalo Bills and current CBS Sports commentator Steve Tasker as our distinguished speaker.

We thank the dozens of SDG guests for attending the conference and allowing CFBT to show all the wonderful things Western New York offers. Special thanks to Steve Tasker for his motivational and compelling visit and for joining us in the suite for the Sabres Game!



CFBT IS RECOGNIZED FOR EXCELLENCE

ENX Elite Dealer 2023

CFBT is honored to have been selected as an Elite Dealer 2023. This is our 12th year in a row receiving this prestigious honor from ENX Magazine.

“We’re proud of being able to recognize your dealership among this strong community of Elite Dealers in these challenging times,” said Susan Neimes, managing editor of ENX Magazine and ENX The Week In Imaging. “We believe this list is indicative of the strength and vibrancy of the dealer channel.”

CFBT was listed among 118 dealers across the United States.



The publication noted our efforts to dramatically expand our training and services, our new Al Scibetta Integrity Award in honor of our founder, the late Al Scibetta, as well as our expansion in sports sponsorship, including our most recent program with UB Athletics.

We want to thank ENX Magazine for this incredible honor and our team at CFBT for your hard work to make this happen.

2024 Customer Service Champion



DocuWare has recognized CFBT as a 2024 Customer Service Champion. This award has been honored to CFBT for the third consecutive year.

This award stands for excellent technical support, a high level of service competence, and strong customer loyalty.

The award showcases CFBT’s commitment to helping customers shift into a digital environment in everyday internal processes, such as Accounts Payable, Accounts Receivable, Human Resources, and more.

CFBT will accept the award at this year’s DocuWorld 2024, located in Houston, Texas.

We’re Hiring!

CFBT is currently seeking an Account Manager for our Rochester, NY office.

This individual should be creative, driven, open-minded, organized, and sales-driven individual to be part of a team-oriented organization in the office technology industry!

Office technology experience is not required!

Simply scan or click the QR code to apply online!

